**SPRING HALL GROUP PRACTICE**

**UPDATE**

**Phased Return to Face to Face Clinical Appointments**

**During this period of COVID 19 Pandemic Spring Hall has continued to meet the needs of patients via consultations on the internet, via video and telephone. We have also asked patients to follow new pathways that they have adjusted to over this period of time. We would like to thank patients for their help in doing this as it has ensured that patients and staff alike have been able to keep safe**

**Any urgent cases have been seen under strict infection control measures at Queens Road and latterly we have extended this to the Southowram and Spring Hall site. Queens Road site is also used for essential services such as urgent blood tests and baby immunisations.**

**If this goes well and the infection rate in Calderdale drops to a safer level then we will be looking at opening wider access to Queens Road , Southowram and Spring Hall sites.**

**The Boots site will not be used at this present time but we will be reviewing this at the end of December.**

**The new processes that we have put in place for the ordering of prescriptions, requesting sick notes and asking routine questions via email or Engage Consult will continue even when the sites are fully open.**

**We would like to thank everyone for their support in these extraordinary times.**